



How to log in

What is eBox?

eBox is an online learning platform. Your Manager will have chosen courses that are relevant to your job for you to complete. Once you log in, eBox will present courses to you in the order that they should be completed. You can access eBox on a desktop computer, a laptop or a mobile device.

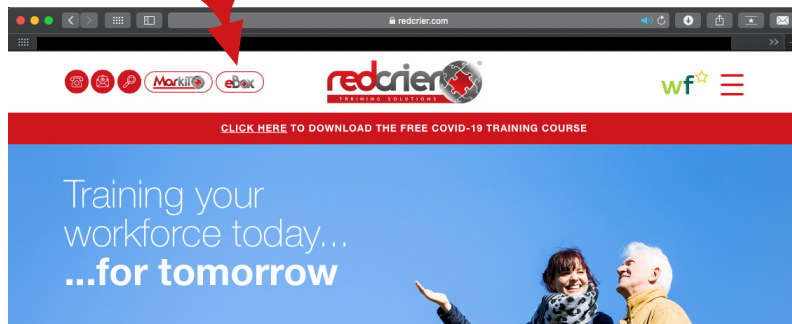
Its really simple to access eBox

Once the eBox system is set up for you, then you will be emailed with your log in details.

You can access eBox the following ways:

1. Follow the link in the email sent to you as part of the set up.
2. Visit: <https://redcrier.learningpool.com>
3. Visit redcrier.com and click the eBox logo at the top of the page.

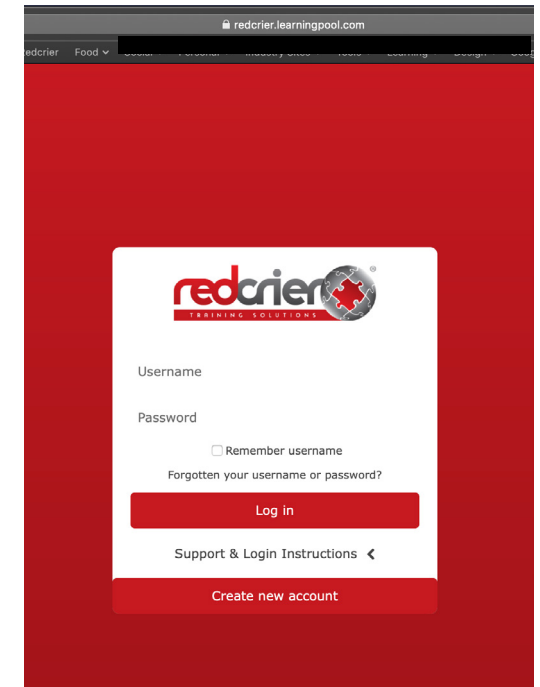
You can access eBox via the Redcrier home page. Then bookmark www.redcrier.com for easy access.



Log In

Your username and initial password will be in your welcome email.

First time you log in you will be asked to set your own password. The password you create will need a capital letter, a special character and a number.



If you need some help

Your manager will be able to help you with your log in details. They will have a copy of your username ID (which they can find in the 'Team' report within eBox). The default password is always #Welcome1 for learners that have not logged in. If you have logged in, and you find you can't anymore, you will need to reset your password. Please refer to the guide 'Recovering username and password' for further detail.

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www.redcrier.com